

# SUPERVISORY LEADERSHIP

STRATEGIC MANAGEMENT  
TRAINING FOR TANGIBLE RESULTS

## Fall 2024 Cohort

### DEVELOPING NEW AND EMERGING LEADERS

September 11-12, 2024  
9:00 AM - 4:30 PM

### BUILDING HIGHLY EFFECTIVE TEAMS

October 1-2, 2024  
9:00 AM - 4:30 PM

### CREATING AND IMPLEMENTING A BUSINESS ROADMAP

November 4-5, 2024  
9:00 AM - 4:30 PM

## Spring 2025 Cohort

### DEVELOPING NEW AND EMERGING LEADERS

March 4-5, 2025  
9:00 AM - 4:30 PM

### BUILDING HIGHLY EFFECTIVE TEAMS

April 9-10, 2025  
9:00 AM - 4:30 PM

### CREATING AND IMPLEMENTING A BUSINESS ROADMAP

May 5-6, 2025  
9:00 AM - 4:30 PM

# Program Overview

## Companies need effective leaders at every level and in every location.

Organizations need leaders able to lead when called. Make a seamless transition from team member to team leader by learning key competencies in developing teams while navigating change and creating meaningful professional environments in our Supervisory Leadership program.

### WHO SHOULD ATTEND:

Supervisors, team leaders, and managers who are transitioning from a "direct contributor role" to one that requires them to step into the leader/manager role.



## BENEFITS OF ATTENDING THE DRAKE SUPERVISORY LEADERSHIP PROGRAM:

Develop your interpersonal skills, self-awareness, and emotional intelligence influencing your ability to lead

Understand the basics of leadership expectations as a new manager and key competencies required to successfully transition from team member to team leader

Expand your professional network with peers who are experiencing similar triumphs and challenges in work

Study key approaches to coaching and delegation increasing enthusiasm and ambition of team members towards increased performance

Create an individual action plan and business roadmaps to guide your continued leadership growth

Improve communication to motivate, manage conflict and create team accountability.

Leverage in-person programming for hands-on, guided opportunities

# Curriculum

## Developing New and Emerging Leaders

9:00 AM - 4:30 PM

**Week 1:** Developing New and Emerging Leaders is a course designed to help you understand your leadership style and values, as well as your “why”. Learn individual strategies to become skilled at influencing, building trust and connecting with your team alongside a professional peer network. Focus your role with an individual action plan helping you put learned skills and strategies into practice back at

## Building Highly Effective Teams

9:00 AM- 4:30 PM

**Week 2:** Learn how to transition from team member to team manager. Building Effective Teams provides a structure and foundation to maximize performance, develop and nurture an agile team, and motivate your team towards a common goal. Gain coaching skills to coach your team to better performance, as well as manage conflict.

## Creating and Implementing a Business Roadmap

9:00 AM- 4:30 PM

**Week 3:** Learn to write a business plan and to implement into your current role. Maximize your managerial competencies and practice skills of highly effective managers under the guidance of experienced professionals.

## Course Features

### Building Your Emotional Intelligence (EQ)

Build personal awareness of your EQ and understand how to practice your EQ to enhance leadership skills and impact on your team.

### Problem Solving & Decision Making

Discover problem solving methods for workplace situations and learn new strategies for developing alternative solutions. Create an action plan that allows you to gain confidence in how to approach difficult conversations.

### Diversity, Equity and Inclusion

Understand what it means to support a workplace committed to diversity, equity and inclusion. Recognize your role in helping your team members navigate diverse work settings, and set action steps for yourself and your team to identify and overcome barriers in creating equity and inclusion.

### Strategic Leadership Communication

Discover and assess your leadership communication style. Build communication strategies for implementing change, increasing engagement, and promoting transparency in the workplace. Enhance communication tactics and strategies guiding your team towards a common goal.

### Negotiation & Conflict Management

Understand effective models of negotiation and conflict resolution through a combination of basic concepts, interactive experiential exercises, and short cases on best practices. These models provide tools to maintain confidence and team stability during conflict.

# Delivery Team



**ANNETTE JORDEN**  
Director of Learning and Development, **Life Care Services**

Annette is a seasoned HR/Talent Development professional with more than 20 years of experience in the finance, banking, insurance, manufacturing and senior living industries. Currently, as Director of Talent Development at LCS, she leads a team of talent development professionals who design, develop and facilitate leadership development programs and trainings for employees across the company. Annette also consults with leaders and employees at every level of the organization. In addition, Annette chairs the Greater Des Moines Partnership's Inclusion Council which focuses on topics of diversity, equity, inclusion and belonging across the greater Des Moines metropolitan area. Annette holds degrees in economics, business, and African/African-American studies as well as multiple learning and development certifications.



**SHEILA GREBERT**  
Learning & Development, **Principal**

Sheila Grebert is the Director of Claim Operations – Learning and Development at Principal. She has 16 years of learning and development experience and leads a team of 17 learning and development specialists who design, develop, and facilitate training across seven departments within the insurance arm of the company. Along with leadership, facilitation and designing training, her role involves consulting with business leaders across the company to identify the root cause of a problem and the best intervention. In addition, she is an adjunct professor at Drake University where she teaches in the Master of Science in Leadership Development.



**ANGELA GALLAGHER**  
Director, Executive Education, **Drake University**

Angela Gallagher, Director of Executive Education at the Drake University Zimpleman College of Business, is a dedicated leader that uses her skills to coach others to unlock their leadership potential, to aim high setting their career goals, and to intentionally plan to give back in ways that align to their purpose. A seasoned strategic advisor, Angela has a wealth of knowledge in the communication and marketing fields. Angela's career has included corporate and leadership communication, leading company culture transformations, team building and staff development. Through her unique roles at John Deere, she gained a global perspective and cross-cultural understanding in the workplace.

Angela achieved her coach certification through the International Coaching Federation (ICF) and is a Women Unlimited LEAD graduate. Angela received her MBA from Drake University and her BBA from Iowa State University.



**PAMELA MOORE**  
Program Manager, **Drake University**

Pamela Moore, Program Manager of Executive Education at the Drake University Zimpleman College of Business, enjoys helping leaders bring their best to their leadership roles and community. Pam is central to creating a cohesive and collaborative leadership experience for all leaders so that the focus is on you and your leadership development. As a member of the Executive Education delivery team, Pam enjoys watching leaders grow through the programs and push through personal barriers.

Pam has 15 years experience laying the groundwork for multiple start-up businesses in industries including sales, law, science, and higher education. She holds a BS in Biology from the University of Wisconsin-Madison and an MBA from Drake University.

## SUPERVISORY LEADERSHIP PROGRAM

\$2,199

**REGISTER 4 WEEKS PRIOR  
AND RECEIVE AN EARLY  
BIRD 20% DISCOUNT**

**= \$1795.20**

### FEES INCLUDE:

- Tuition
- All program materials

### DISCOUNTS\*:

- Register 4 weeks prior to event and SAVE 20% on an early bird discount.
- Drake Alumni are eligible to SAVE 20%
- Register a group of 3 + participants to the same program and SAVE 20%

*\*Please note that discounts cannot be combined*

### **Cancellation**

*For a full refund, cancellations must be received 10 business days prior to the training. You may substitute another employee from the same company with no penalty.*

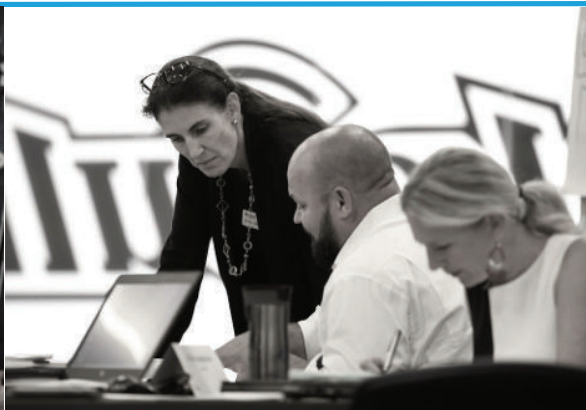
**REGISTER**

[WWW.DRAKE.EDU/EXECED](http://WWW.DRAKE.EDU/EXECED)

**FALL 2024**



**SPRING 2025**





**REGISTER AT:**  
[drake.edu/execed](https://drake.edu/execed)

**Contact Drake University**

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